LumoDoc by FortoLabs - Demo Terms of Use
Last updated: March 2026

1. Scope and Provider
These Terms of Use govern your access to and use of the public LumoDoc by FortoLabs demo environment (the "Services"). The Services are provided by FORTO Logistics SE & Co. KG, Schönhauser Allee 9, 10119, Berlin, Germany ("FORTO").

2. License and Restrictions
FORTO provides users with access to the service for evaluation purposes only.
You will not, and will not allow anyone else, to:
- use the Services for any purpose that is unlawful or prohibited;
- attempt to reverse compile, disassemble, reverse engineer or otherwise reduce to human-perceivable form all or any part of the Services;
- access all or any part of the Services in order to build a product or service which competes with FORTO's Services or use or attempt to use the Services to directly compete with FORTO;
- intentionally interfere with or damage the operation of the Services by any means, including uploading or otherwise disseminating viruses, worms, or other malicious code.

3. Intellectual Property Rights
The LumoDoc by FortoLabs Software is and shall remain the sole and exclusive property of FORTO. Any and all rights in and to the LumoDoc Software are solely owned by FORTO. FORTO does not grant any rights in the LumoDoc by FortoLabs Software other than those expressly granted.

4. Data and Document Processing
Should any personal data be processed by FORTO as part of the documents provided by the Customer, in accordance with GDPR, the Customer shall be the Controller and FORTO the Processor of processing. The Customer warrants that any personal data shared with FORTO for using the Services has been obtained under a valid and documented legal basis. FORTO processes the data, including personal data, which may be included in documents uploaded to LumoDoc by the user as well as the technical information required for using LumoDoc, including IP address and browser information. The purpose of the processing is to provide the services for demo purposes. In addition, FORTO will use the uploaded files to manually measure the accuracy of the services. FORTO does not use the content of documents provided by the users to train, re-train, or improve the artificial intelligence models or algorithms of FORTO or its third-party providers. The legal basis for the processing of the data is Art. 6 (1) b) GDPR, fulfilment of the contract relating to the use of the services, and Art. 6 (1) f) GDPR, FORTO's legitimate interest in monitoring the functioning of the services. FORTO will store customer files and data extractions in an isolated database and will delete the data after 60 days. FORTO does not transfer personal data to third parties. Regarding data subject rights, we refer to our Privacy Notice (https://forto.com/en/privacy-notice/).

5. No Legal or Tax Advice

FORTO and Forto Affiliates do not provide legal or tax advice. Any results, analyses, outputs or other information generated by the Services do not constitute, and are not intended to constitute, legal or tax advice and shall not be relied upon as such.

6. Limitation of Liability

Forto shall be liable without limitation for intent and gross negligence, as well as for slight negligence in the event of injury to life, limb or health.

In the event of slight negligence, Forto shall only be liable for breach of a material contractual obligation, the fulfilment of which is essential for the proper execution of the contract, and on which the user may regularly rely (a cardinal obligation). Liability for slight negligence is limited to the amount of damage that was foreseeable at the time the contract was concluded and which typically must be expectable.

7. Governing Law and Jurisdiction

These Terms of Use are governed by and construed in accordance with German law without giving effect to conflict of laws principles. Each party submits to the exclusive jurisdiction of the courts in Berlin, Germany. Mandatory protective provisions of the law of the country in which the user, who is a consumer, has their habitual residence remain applicable.

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